

NEED A DENTIST?

PEOPLE WITH DISABILITIES often face challenges getting dental care. Currently, The Medicaid/Medical Assistance (MA) programs in Pennsylvania, either under fee-for-service (FFS), ACCESS Plus or through your local Medical Assistance Managed Care Organization (MCO), are required to make dental care available to people with disabilities. It is so important to take care of your teeth and gums. Poor oral health has been linked to a higher risk of heart disease, strokes and other serious conditions. Approximately 75% of people with disabilities can safely receive dental care at their neighborhood dentist. Behavior management techniques, a de-sensitization plan or pre-sedation can often enable a community dentist to serve people with disabilities.

TO FIND A DENTIST WHO ACCEPTS MEDICAID/MEDICAL ASSISTANCE

First call the dental provider service listed on your card. If you have specific needs, let them know what they are. They should be able to give you a name/list of dentists who can provide the specialized services. If they can't help or don't understand what supports you need; call

FFS/Access Plus

—use the Medical Assistance Call Center
1.866.542.3015 Monday–Friday, 8AM – 5PM
1.877.202.3021 TDD/TYY
Access Plus (Children & Adults)—call
1.800.432.7633

For MCO users

1. Turn over Medical Assistance Card
2. Locate Member Services or Customer Services phone number
3. Call and ask for the Special Needs Unit

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