

Medical Assistance Transportation Program

This message comes from Julie Bator at the PA Medical Assistance Office.

Some families/consumers often experience difficulty getting to and from MA funded appointments. For MA clients with transportation difficulties, DPW operates the MATP (Medical Assistance Transportation Program). LANTA is the contractor for the MATP in the Lehigh Valley.

Recipients who need transportation assistance should contact their HMO Member Services Dept. at the numbers listed below for specific information on how to use the service. MA recipients can receive transportation assistance for any MA compensable service for the purpose of receiving treatment, medical evaluation, or purchasing prescription drugs or medical equipment. If you have transportation difficulties, please take advantage of this service.

MEMBER SERVICES NUMBERS

ACCESS Plus	1-800-543-7633 or TTY 1-800-654-5984
AmeriHealth Mercy	1-888-991-7200 or TTY 1-888-987-5704
Gateway	1-800-392-1147 or TTY 1-800-654-5984
Unison MedPlus	1-800-414-9025 or TTY 1-888-616-0021

Northampton County Residents	1-866-238-2312 or TTY 1-866-780-3367
Lehigh County Residents	1-866-238-2311 or TTY 1-866-238-2313

