



Comments, Complaints or Suggestions for LANtaVan?



We want to hear from you!

LVCIL is now partnering with LANta as an official
Feedback Line

for LANtaVan (Easton Coach). Please contact us with any thoughts and concerns regarding your experience. We welcome any feedback.

Please contact:

Rebecca Strobel - 610-770-9781 ext. 153

Rebecca Dubin – 610-770-9781 ext. 115

Debbie Rozear – 610-770-9781 ext. 124

If you are waiting for your bus, call LANta Van at 610-253-8333



*"Empowering persons with all types
of disabilities to achieve independence"*

See back for details



Please note that LVCIL office hours are 8 AM – 4 PM, Monday-Friday. In the event that your call is not received directly, please leave a voicemail. You will receive a call back within one business day.

When filing a complaint/comment you will need...

- Date and Time
- Address of Incident
- Drivers name (if possible)
- Bus number (if possible)
- The time you were scheduled to be picked up
- The actual time the bus arrived

It's a good idea to write down information and details so you won't forget. You should also note if you called dispatch and their response.

Remember that without accurate feedback, future improvement isn't possible!